



**Office of Attorney General
Terry Goddard
Child and Family
Protection Division**

Children

A guide to:

- **Preventing Child Abuse and Neglect**
- **Family Support Programs**
- **Child Support**
- **Child Care**
- **Specialty Services for Children**
- **Foster Care and Adoption**
- **Advocacy for Children**
- **Resources for Parents**



Child Abuse Prevention Fund

Put The Check On Child Abuse

You can add money to your Arizona tax return or reduce your refund by making a contribution to the Child Abuse Prevention Fund to promote prevention and to provide financial assistance to community agencies for the prevention of child abuse.

**Part ONE
Preventing Child Abuse and Neglect**

AZ Department of Economic Security
Child Protective Services

**Statewide Toll-Free
Child Abuse Hotline**

1-888-SOS-CHILD (1-888-767-2445)
www.de.state.az.us/links/suspect/cps.html

**ChildHelp USA National Child Abuse
Hotline** 1-800-4-A-CHILD
www.childhelpusa.org/

Prevent Child Abuse America
(312) 663-3520
www.preventchildabuse.org/

Children's Crisis Services

ChildHelp USA (602) 271-4500
Cochise County Children's Center (520) 456-1000
Cottonwood-Crossroads (928) 639-4646
East Valley Crisis Nursery (480) 969-2308
Phoenix- Child Crisis Nursery (602) 273-7363
Prescott-Child Haven Nursery 1-888-771-3435
Prescott-Turning Point (520) 778-7900
Tucson-Casa De Los Ninos (520) 624-5600
West Valley Crisis Nursery (623) 848-8863

Child and Family Advocacy Centers

provide services within a safe, comforting and supportive environment to victims & their families who are affected by crime.
Coconino County (928) 779-6163
Kingman-Sarah's House (928) 718-5522
Lake Havasu Center (928) 453-5800
Mesa Center (480) 644-4075
Northwest Valley Center (623) 930-3720
City of Phoenix Center (602) 534-2120
1-888-246-0303
Phoenix-ChildHelp (602) 271-4500
Southern AZ Center (520) 741-6931
Yavapai Center (928) 775-0669
Yuma-Amberly's Place (928) 373-0849

Arizona Child Abuse InfoCenter acts as a clearinghouse for information, consultations and training opportunities for professionals dealing with child abuse. The InfoCenter is housed at the University of AZ Health Sciences Center.
www.ahsc.arizona.edu/acainfo/

**Part TWO
Family Support Programs**

**AZ Department of Economic Security
Office of Prevention and Family
Support**

www.de.state.az.us/links/preserve/index.htm

▪ **Family Builders**
serves families who have potential or low risk reports of child abuse or neglect in Apache, Cochise, Coconino, Graham, Greenlee, Maricopa, Navajo, Pima, Santa Cruz and Yavapai counties. Families are

provided assessments and a wide array of services through community agencies and organizations to avoid the need for child protective services investigations.

▪ **Healthy Families Arizona**

A community based program serving families of newborns with the goals of preventing child abuse and neglect, enhancing parent/child interaction and promoting child health & development. Services provided by the program vary. Check with your local provider for services available at 23 sites across Arizona.

Statewide Coordinator (602) 542-1563
Bisbee/Douglas-Child & Family Resources (520) 364-5150

Casa Grande-County Dept. of Public Health (520) 723-4174
Flagstaff-County Dept. of Public Health (928) 525-9703

Lake Havasu City-Social Services
Interagency Council (928) 453-5800
Maricopa County-Southwest Human Development (602) 266-5976
Nogales-Child & Family Resources (928) 281-9303

Page-County Dept. of Public Health (928) 645-2283

Pima County-Child & Family Resources (520) 881-8940

Pima-Pascua Yaqui Tribe (520) 883-5067

Prescott-Yavapai Regional Medical Center (928) 771-5651

Sierra Vista-Child & Family Resources (520) 452-0205

Tuba City-Parents Anonymous (928) 283-4217

Verde Valley-Verde Valley Medical Center (928) 639-6566

Yuma-Excel Group (928) 341-9199
www.de.state.az.us/links/preserve/healthy.htm

▪ **Promoting Safe and Stable
Families**

Programs strengthen and stabilize families through family centered services in specific local communities. Families may refer themselves directly to most of these programs or be referred by another agency. Most providers have few restrictions or qualifications for families to meet in order to receive the services. Contact local providers for services offered in your area.

Cochise County
Child & Family Resources
Sierra Vista/Benson (520) 458-7348
Douglas/Bisbee (520) 364-5150
Coconino County
Aid to Adoption of Special Kids

1-800-370-2275
Open Inn, Inc. The Alternatives Center for Family Based Services (928) 214-9050
Graham County

Child & Family Resources (928) 428-7231
Mt. Graham Safe House (928) 348-9104
Greenlee County

Mt. Graham Safe House 1-888-269-9104
Maricopa County

Aid to Adoption of Special Kids (602) 254-2275

AZ Children Association-Nuestra Familia
(623) 936-3980

Black Family and Child Services
(602) 243-1773

Child Crisis Center-East Valley Inc.
(480) 834-9424

Child&Family Resources (602) 234-3941

Desert Mission Inc. (602) 331-5817

Mesa United Way (480) 834-2121

Navajo County

Parents Anonymous (928) 289-5491

Pima County

Aid to Adoption of Special Kids
1-800-370-2275

Child&Family Resources (520) 881-8940

Open Inn, Inc. (520) 670-9040

Pinal County

Cities in Schools (520) 723-4711

Santa Cruz County

Child&Family Resources (928) 281-9303

Yavapai County

Verde Valley Family Resource Center
(928) 639-1227

Yuma County

Child&Family Resources (928) 783-4003

Tribal Directory

Ak Chin Indian Community (520) 568-8125

Hualapai Tribe (928) 769-2200

Quechan Tribe (760) 572-1080

San Carlos Apache Tribe (928) 475-2313

AZ Department of Economic Security Family Assistance Administration

General, Medical Assistance, Food Stamp Program
(602) 542-9935 1-800-352-8401

Temporary Assistance for Needy Families
(602) 542-5065

Division of Children, Youth & Families

(602) 542-3981 (602) 542-3598

AZ Department of Economic Security Family Group Decision Making

Program focuses on diverting children from the Child Protective Services system to extended family & relative placement.
(602) 364-1761

Parents Anonymous

24 hour toll free Family LifeLine for parents under stress with their children.

1-800-352-0528

Parents Anonymous Offices

Bisbee (520) 805-2266

Camp Verde (928) 567-4895

Concho (928) 337-2664

Cottonwood (928) 639-1227

Douglas (520) 805-2266

Flagstaff (928) 773-9133

Huachuca City (520) 456-2000

Kingman (928) 753-1000

Lakeside (928) 368-6182

Page (928) 608-4200 x2111

Phoenix (602) 248-0428

Prescott (928) 776-9409

Snowflake (928) 536-4156 x358

Springerville (928) 333-5953

Tuba City (928) 283-4217 x4223

Tucson (520) 319-1040

Winslow (928) 289-5491

Yuma (928) 329-7372

www.parentsanon.org/

Community Resources

Services, programs, fees and eligibility requirements vary with each organization. Call for information.

AZ Baptist Children's Services
(602) 973-8131

Black Family and Child Services
(602) 256-2948

Catholic Social Services of Central & Northern AZ (602) 285-1999

Centro Adelante Campesino
(623) 583-9830

Centro de Amistad (480) 839-2926

Chicanos por la Causa (602) 257-0700

Child and Family Resources, Inc.

Douglas (520) 364-5150

Nogales (928) 281-9303

Phoenix (602) 234-3941

Safford (928) 428-7237

Sierra Vista (520) 458-7348

Tucson (520) 881-8940

Yuma (928) 783-4003

Christian Family Care Agency
(602) 234-1935

Concilio Latino de Salud (602) 285-0970

Family Service Agency (602) 264-9891

Friendly House (602) 257-1870

Inter Tribal Council of AZ (602) 258-4822

Jewish Family and Children's Service
(602) 257-1904

Lutheran Social Ministry of the Southwest
(520) 748-2300

N.A.A.C.P. (602) 252-4064

Parent Support Center (602) 506-6339

Parenting Development Institute
(602) 392-5173

Phoenix Indian Center (602) 263-1017

Phoenix Urban League (602) 254-5611

Raising Special Kids 1-800-237-3007

Salvation Army Family Services
(602) 267-4122

Southwest Human Development
(602) 266-5976

United Methodist Outreach Ministries
(602) 275-7852

Community Information & Referral

24 Hour Toll Free Helpline
(602) 263-8856 1-800-352-3792

Tucson (520) 881-1794

www.cirs.org

Part THREE Child Support

AZ Department of Economic Security Division of Child Support Enforcement

can help:

- Locate the non-custodial parent
- Establish legal paternity
- Establish the legal support order
- Enforce support orders and collect child support payments

Child Support Enforcement Forms can be downloaded from the DES web site:
www.de.state.az.us/links/dcse/index.html

DCSE Child Support Enforcement Offices

Apache/Coconino (928) 527-0924

Graham/Greenlee (928) 428-6648

Maricopa (602) 252-4151
1-800-882-4151

Mohave (928) 753-3134

Yuma (928) 539-1998

Contracting County Partners & Private Vendors

Cochise (520) 432-9725

Gila (928) 425-4464

La Paz (928) 669-6469

Navajo (928) 524-4018

Pima (520) 622-7000

Pinal (520) 868-6615

Santa Cruz (928) 761-4787

Yavapai (928) 771-1090

The **Arizona Supreme Court** has an interactive document that will calculate a child support amount based on the Arizona Child Support Guidelines which took effect January 1, 2001. The calculator is for informational and educational purposes only.

www.supreme.state.az.us/childsup/

Self-Service Centers

are located in many counties and have any form needed relative to child support and other domestic relations cases.

1-888-414-FORM (3676)

for locations and downloadable forms

www.supreme.state.az.us/selfserv

Federal Office of Child Support

Enforcement has an Interstate Roster and Referral Guide Map Page to access information from other states:
http://ocse3.acf.dhhs.gov/ext/irg/sps/select_astate.cfm

Part FOUR Specialty Services for Children

Immunizations

AZ. Dept. of Health Services Immunization Program (602) 230-5852

Children's Information Center Hotline
1-800-232-1676

Immunizations Information Hotline
English: 1-800-232-2522
Espanol: 1-800-232-0233

County Health Departments also offer immunizations. For locations:

www.hs.state.az.us/olmh.achd.html

KidsCare

Is Arizona's health insurance program for children who qualify. To request an application call: (602) 417-KIDS (5437)
1-877-764-KIDS (5437)

Applications can also be downloaded from the KidsCare web site:

www.kidscare.state.az.us

The **Arizona Dept. of Education** provides general information to the public about grades K-12 education programs and the services they provide.

(602) 542-4361 1-800-352-4558

www.ade.state.az.us

The **Arizona Dept. of Health Services** has a number of health programs for children and teens and for children with special health care needs.
(602) 220-6550 1-800-232-1676
www.hs.state.az.us/kid_dir.htm

**AZ Department of Health Services
 Women, Infants and Children Program
 (602) 542-1886 1-800-252-5942**

Governor's Division for Children
 (602) 542-3191

Children's Health Organizations

AZ Juvenile Diabetes Foundation
 (602) 808-9548 1-800-454-5822
 Children with AIDS Project of America
 (602) 973-4319
 Children's Center for Neurodevelopmental
 Studies (623) 915-0345
 Children's Organ Transplant Assoc.
 1-800-366-2682
 EAR Foundation of AZ (602) 685-1050
 Easter Seals AZ 1-800-626-6061
 Families of Spinal Muscular Atrophy
 (602) 331-8190
 Foundation for Blind Children
 (602) 331-1470
 Make-A-Wish Foundation of Central &
 Southern AZ (602) 395-9474
 March of Dimes Birth Defects Foundation
 1-888-MODIMES
 Mentally Ill Kids in Distress
 1-800-356-4543
 Miracle Ear Children's Foundation
 (602) 678-4720
 Muscular Dystrophy Family Foundation
 1-800-544-1213
 National Association for Children of
 Alcoholics 1-888-554-2627
 National Attention Deficit Disorder
 Association 1-847-432-2332
 National Center for Learning Disabilities
 1-888-575-7373
 National Downs Syndrome Society
 1-800-221-4602
 Ronald McDonald House of Phoenix
 (602) 264-2654
 Shriners Hospitals for Children
 1-800-237-5055

**The Children's Bureau, U.S. Dept. of
 Health & Human Services, Administration
 for Children, Youth and Families**
www.acf.dhhs.gov/programs/cb/
**American Bar Association Center on
 Children and the Law**
www.abanet.org/child/home/html
Law For Kids – an educational resource
 about Arizona's law made especially for
 kids, sponsored by the AZ Bar
 Foundation, and funded by the AZ
 Supreme Court.
www.lawforkids.org/

Community Programs for Children
 Services, programs, fees and eligibility
 requirements vary. Call for specific
 information.
 A.C. Green Youth Foundation
 (602) 528-0790

AZ Call-A-Teen Youth Resources
 (602) 252-6721
 Basketball Congress International
 (480) 377-0800

Big Brothers Big Sisters

Casa Grande (520) 836-7756
 Flagstaff (928) 774-0649
 Lake Havasu City (928) 453-5800
 Phoenix (602) 264-9254
 Prescott (928) 778-5135
 Show Low (928) 537-1996
 Tucson (520) 624-2447
 Yuma (520) 782-7422
 Boy Scouts of America (602) 955-7747

Boys & Girls Clubs

East Valley (480) 820-3699
 Glendale (623) 939-6952
 Metro Phoenix (602) 954-8182
 Scottsdale (480) 860-5520
 Tucson (520) 573-3533
 Camp Fire Council (602) 954-7544
 Children's Resource Center
 (480) 483-9130

Childsplay, Inc. (480) 350-8101
 Free Arts of Arizona (602) 258-8100
 Girl Scouts-AZ Cactus Pine Council
 (602) 253-6359

Girls and Boys Town National Hotline
 1-800-448-3000

Greater Phoenix Youth at Risk Foundation
 (602) 258-1012

Home Base Youth Services, Inc.
 (602) 254-7777

ICAN (480) 821-4207
 Junior Achievement (602) 271-4210
 Junior Golf Association (602) 944-6168
 Kid Zone Enrichment Programs
 (480) 350-5400

Opendance (602) 509-6561
 Reading Is Fundamental 1-877-RIF-READ
 Special Olympics AZ 1-800-289-IWIN
 Teen Challenge (602) 271-4084
 Upward Foundation (602) 279-5801
 Valle del Sol (602) 258-6797
 Vista del Camino Center (480) 312-2323
 YMCA-Phoenix (602) 257-5120
 YWCA-Tucson (520) 884-7810
 Youth ETC (602) 285-5550

**Part FIVE
 Child Care**

**AZ Department of Economic Security
 Child Care Administration**

Eligibility requirements and benefits are
 different for each child care program.

Contact any DES Child Care
 Administration Office for specific eligibility
 information.

Apache Junction (480) 983-0320
 Avondale (623) 925-0095
 Benson (520) 586-9034
 Bisbee (520) 432-5313
 Bullhead City (928) 704-9708
 Casa Grande (520) 836-0093
 Clifton* (928) 865-4131
 Coolidge (520) 723-5351
 Cottonwood (928) 634-7561
 Douglas (520) 364-7806
 Eloy (520) 466-4366
 Flagstaff-Eastside* (928) 774-5055
 Flagstaff-Main (928) 774-5055
 Glendale (623) 842-0061
 Globe (928) 425-3101

Holbrook (928) 524-2812
 Kearny* (520) 363-5569
 Kingman (928) 753-6621
 Lake Havasu City (928) 680-7409
 Lakeside (928) 537-2979
 Mammoth* (520) 487-2366
 Mesa (480) 834-3294
 Nogales (520) 761-4321
 Page (928) 645-8103
 Parker* (928) 669-8385
 Payson (928) 472-9335
 Peoria* (623) 878-0749
 Phoenix-67th Ave. (623) 846-1046
 Phoenix-E.McKinley (602) 254-5823
 Phoenix-E.Thomas* (602) 265-6095
 Phoenix-W.McDowell (602) 278-1273
 Phoenix-W. Royal Palm (602) 242-0024
 Phoenix-S.Central (602) 276-5527
 Phoenix-E.Southern (602) 243-0404
 Phoenix-Union Hills (602) 569-4719
 Phoenix-W.Thomas (602) 484-0204
 Prescott (928) 776-9232
 Safford (928) 428-3405
 St. Johns (928) 337-2215
 Sierra Vista (520) 459-7128
 Somerton (928) 627-5493
 Tempe (480) 831-1070
 Tucson-Country Club (520) 881-4081
 Tucson-Craycroft (520) 584-8226
 Tucson-Downtown (520) 791-2732
 Tucson-Ft.Lowell (520) 293-0214
 Tucson-Irvington (520) 741-9751
 Tucson-Ohio St. (520) 741-0964
 Tucson-W. Valencia (520) 578-8456
 Willcox* (520) 384-4616
 Winslow (928) 289-3807
 Yuma-North (928) 782-7613
 Yuma-South (928) 344-5055

**Services offered on part time basis only.
 Call ahead for days and hours of service.
www.de.state.az.us/links/chdcare/office.html*

**The AZ Dept. of Economic Security
 Child Care Resource & Referral**

(CCR&R) is a free service for families,
 child caregivers and the community.
 CCR&R provides referrals. It does not
 recommend or endorse any particular
 child care setting. CCR&R does not
 monitor or regulate child care.

Maricopa County (602) 244-2678
 Tucson (520) 325-5778
 Yuma (928) 783-4003
 Statewide 1-800-308-9000

Arizona Department of Health Services
 Child Care Licensure
 (602) 674-4220 1-800-615-8555
 Association for Supportive Child Care
 (480) 829-9500 1-800-535-4599
www.cirs.org/homepage/ASCC
 Center for Family Child Care Resources
 (480) 345-9388 Spanish (480) 730-5272

**Part SIX
 Foster Care and Adoption**

Foster Care and Adoption County Offices
 Apache 1-800-510-9580 x 13
 Cochise (520) 432-5337 x 3141
 Coconino 1-800-510-9580 x 13
 Gila (928) 425-3101
 Graham (928) 428-2722
 Greenlee (928) 865-4613

La Paz (928) 699-8385
 Maricopa (602) 255-5437
 Mohave (928) 680-4458
 Navajo 1-800-510-9580 x 13
 Pima (520) 296-5551
 Pinal (520) 426-1164
 Santa Cruz (928) 287-4126
 Yavapai 1-800-510-9580 x 13
 Yuma (928) 344-8800

AZ Foster Care Review Board

The Board advises the juvenile court on progress toward achieving a permanent home for children in a dependency action and in an out of home placement. There is at least one Foster Care Review Board in each county and several boards in more populated counties. The Arizona Supreme Court appoints and trains the five volunteer members of each board.
 Phoenix (602) 542-9401
 Tucson (520) 628-6670
 Statewide 1-800-732-8193
www.supreme.state.az.us/fcrb/default.htm

AZ Action for Foster Children

is an advocacy organization for foster children. It recruits, trains and studies families eligible to become licensed as foster parents or to become certified to adopt. (480) 345-9555
www.home.earthlink.net/~azactionfc/

National Foster Parent Association

is a nonprofit, volunteer organization that works to improve the foster care system and the lives of children and families. 1-800-557-5238
www.kidsource.com/NFPA/index.html

Adoption Information Center, Arizona Families for Children (520) 327-3324

Adoption Reunion Service

The Confidential Intermediary Program, administered by the AZ Supreme Court, provides a service to help reunite families separated by adoption. It only applies to adoptions finalized in AZ. (602) 364-0387 1-800-732-8193
 TT (602) 542-9545
www.supreme.state.az.us/cip/

Aid to Adoption of Special Kids

is a non-profit, licensed adoption and child placement agency for children with special needs. (602) 254-2275
www.aask-az.org/

National Adoption Information Clearinghouse

is a service of the U.S. Department of Health and Human Services. (703) 352-3488 1-888-251-0075
www.calib.com/naic/
 National Adoption Center
www.adopt.org/ 1-800-TO-ADOPT
 North American Council on Adoptable Children 1-800-470-6665
www.nacac.org/
 Pact, An Adoption Alliance, is a nonprofit organization begun by adoptive parents
www.pactadop.org/

Part SEVEN Advocates for Children

AZ Court Appointed Special Advocate Program (CASA)

CASAs are trained volunteers who donate their time to help the court system determine what is best for children who have come under the court's care. For information call: (602) 542-9580 1-800-732-8193
<http://supreme.state.az.us/casa/main.htm>
Annie E. Casey Foundation has worked for more than half a century to build better futures for disadvantaged children and their families.

www.aecf.org/ (410) 547-6600
AZ Center for Disability Law provides advice to students and families on special education issues and advocates for persons with disabilities. (602) 274-6287 1-800-927-2260
www.acdl.com

Arizona's Children Association, a statewide, non-profit organization providing child welfare and behavioral health services to children and families.
www.arizonaschildren.org/

Children's Action Alliance is a non-profit research, education and advocacy organization promoting the well being of all Arizona's children and families.
www.azchildren.org

Children's Defense Fund began in 1973 as a private, nonprofit organization with a mission to "Leave No Child Behind." (202) 628-8787

www.childrensdefense.org/
Children Now uses research and mass communication to make the well being of children a top priority. (510) 763-2444
www.childrennow.org/

Child Welfare League of America is the oldest & largest national nonprofit organization working to protect children and strengthen families.
www.cwla.org (202) 638-2952

Institute for Children is working to reshape foster care and adoption so every child will have the chance for a permanent family. www.forchildren.org/

Zero To Three is a national non-profit organization dedicated to the healthy development of infants and toddlers. (202) 638-1144

www.zerotothree.org/

Part EIGHT Resources for Parents

AZ Parenting Alliance (602) 470-1587
www.azparenting.org/
 Black Parenting Today, a magazine of information and resources for African American families.
www.blackparentingtoday.org/
 Child and Family Research and Development Program provides parenting services to meet the needs of changing families. (480) 946-7777
www.childsvoice.org
 Committee for Hispanic Children and Families, Inc., provides community

education, human services training and provides public policy (202) 206-1090
www.chcfinc.org/

Family Counseling Services

are available though each AZ juvenile court by referral. For more information contact the juvenile court in individual AZ counties:

Apache	(928) 337-4364
Cochise	(520) 432-5458
Coconino	(928) 779-6772
Gila	(928) 425-3231
Graham	(928) 428-3310
Greenlee	(928) 865-4184
LaPaz	(928) 669-6188
Maricopa	(602) 506-4011
Mohave	(928) 753-0741
Navajo	(928) 524-6161
Pima	(520) 740-2000
Pinal	(520) 868-6469
Santa Cruz	(928) 761-7854
Yavapai	(928) 771-3156
Yuma	(928) 329-2310

National Fatherhood Initiative seeks to increase the number of children who grow up with loving, committed and responsible fathers. (301) 948-0599

www.fatherhood.org

Parents Without Partners, Inc.

www.parentswithoutpartners.org

National Parent Information Network, sponsored by the US Dept. of Education, provides information to parents.

<http://ericps.ed.uiuc.edu.npin.parklink.html>

Ombudsman-Citizens' Aide

(602) 277-7292 1-800-872-2879

Parent Assistance Hotline

8:00 a.m. -11:00 p.m. daily

(602) 542-9580 1-800-732-8193

TDD (602) 542-9545

An information source independent of DES/CPS, operated by the Administrative Offices of the Arizona Supreme Court.

The mission of the **Protective Services Section of the Child and Family Protective Division of the Arizona Attorney General's Office** is to provide comprehensive legal representation to the Department of Economic Security on behalf of abused and neglected children and in support of Child Protective Services' efforts to protect children, preserve families and achieve permanency for Arizona's kids.

The Office of the Attorney General does not endorse the external Web sites, commercial products or services listed above. The Office of the Attorney General does not accept responsibility for the information contained within the web sites nor does it maintain/monitor these sites.

Office of Attorney General

Terry Goddard

Child and Family Protection Division

October 2001

The information in this guide was current in October 2001. Phone numbers and information may change. Consult the phone book, Internet search engines or other sources for the information you need.

Revised May 1, 2002